

MARKET HANDBOOK



2023



Statement of Purpose

Urbana's Market at the Square has been operated by the City of Urbana since the late 1990s and has grown into a significant economic, social, and educational opportunity for its patrons, vendors, community groups, and performing artists. It's a tremendous asset to central Illinois, and its vitality is very important to the City of Urbana.

Mission of Urbana's Market at the Square

Urbana's farmers market is a vibrant market that connects the community with local food growers and producers, strengthens our local food economy, provides access to local artisans, and serves as a community gathering place.



Definition of Producer-Only

Urbana's Market at the Square encourages the sale of a variety of goods emphasizing fresh, local foods. All items must be directly and personally homegrown, handmade, and/or created from locally owned operations within the state of Illinois. Examples of approvable items include produce, flowers/plants, meat, dairy, baked goods/prepared foods, art/crafts, wine, beer, and spirits. In recognition of the importance of seafood to a healthy diet, seafood vendors may be admitted at the Market Director's discretion.

VENDOR CATEGORIES

A vendor is an owner/operator of a business entity approved to sell at Urbana's Market at the Square. The categories and definitions of products to be sold at Urbana's Market at the Square are below.

Grower: A person actively involved and invested in the planting, growing and harvesting of agricultural products. We define agricultural products as fresh fruits and vegetables, meat, seafood, nuts, honey, eggs, fresh herbs and flowers. Certain certificates/licenses/permits may be required.

Value Added Food Vendor: Sells products in which the physical state or the manner in which the agricultural products has been altered. Products may be cooked, canned, dried, baked, preserved such as flour, cheese, ice cream, breads, pastries, chocolates, jams and jellies. Certain certificates/licenses/permits may be required.

Mobile Food Vendor: Sells food that is freshly made and available for immediate consumption on-site at Urbana's Market at the Square. The Market encourages this category of vendors to source ingredients locally, especially from Market at the Square growers and producers. Certain certificates/licenses/permits may be required.

Arts, Crafts, and/or Handmade Goods Vendor: Sells products designed, fabricated and hand-crafted by the artisan vendor. Acceptance is based on originality of design, materials and production techniques. All crafts must be of excellent workmanship both in quality and design. The items must show evidence of manual skills obtainable through a significant period of dedication and experience.

Community Group: Non-profit, charitable, educational, or government organization. At the discretion of the Market Coordinator the Market also allows tables for local businesses to introduce themselves to the community.

APPLICATION PROCEDURES

New season applications open February 14.

Returning vendors are encouraged to apply before March 25 in order to receive a location comparable to the prior season (pending space availability, past attendance records, account in good standing) with priority given to vendors committing to and paying for the entire season in advance.

Application information is available on the Market's website at www.urbanamarket.org/become-a-vendor

There is a one-time \$15 per application fee charged for all **approved** applications.

Applications will not be considered approved until an approval notification, typically sent via email, is given by Market Staff.

Any application received after April 15 will be placed on a waiting list pending space availability.

FEE SCHEDULE & PAYMENT INFORMATION

After approval to participate in the Market you will receive an invoice for any reserved dates. Please use the link on the invoice to make your payment or login to your ManageMyMarket account and make a payment there. All payments must be made in advance and there are no refunds. Fees are non-transferable.

Vendor Fee Schedule:

2023 Full season pre-payment (26 weeks): \$643 per single space (10% discount).

2023 Daily rate: \$27.50 per single space. **Dates reserved after April 15th: \$35**

Community Group Fee Schedule:

2023 Full season pre-payment (26 weeks): \$293 per single space (10% discount).

2023 Daily rate: \$12.50 per space (*Table Size*). **Dates reserved after April 15th: \$17.50**
(*Table Size* is a 6ft. wide space. Use of a tent requires two spaces, charged as *Tent Size*)

Additional Fees:

Application fee: \$15

Electricity: \$5 per plug per day

Late Payment Fee: \$10 per Market day

How to make a payment:

If paying by credit/debit card: Payments may be made by credit/debit card using the PayPal function accessible through the ACCOUNT tab of your vendor profile.

If paying by mail: please remit payment the City of Urbana, ATTN: Market at the Square, 400 S. Vine St. Urbana, IL 61801.

If paying in person: Please do so at the Community Development Services Office at the City of Urbana Building, 400 S. Vine St. Urbana. Office hours are Monday-Friday, 8 AM-5PM.

If you have questions about making a payment or using the online PayPal function please contact Market Staff directly at 217/384-2319.

REQUIRED CERTIFICATES, LICENSES & PERMITS

All products must comply with local, state, and/or federal health ordinances. Vendors must supply documentation of compliance to Urbana's Market at the Square. An application is not considered complete without the inclusion of all applicable permits for all listed products. All permits and licenses must have been submitted prior to attending Market and must be kept current for the entire Market season. Compliance with local health district requirements is the responsibility of the vendor. Failure to comply with federal, state, or local regulations will be grounds for dismissal from the Market and a forfeiture of any fees paid.

The following is a summary of permits and licenses that may be required to sell certain products. It is provided as an example and is not all-inclusive. A helpful contact for our Market is the Environmental Health Division at the Champaign-Urbana Public Health District. Visit www.c-uphd.org or call 217/352-7961 for more information.

All vendors must have an Illinois Business Tax (IBT) number. NO EXCEPTIONS.

Urbana's Market at the Square does not offer exclusive rights to any one vendor to sell any one product.

Customers generally benefit from having a choice, however, if the Market Director believes the number of vendors offering the same or similar products is excessive, duplicate products may be denied entry.

All items must be directly and personally homegrown, handmade, and/or created from locally-owned operations within the state of Illinois.

No vendor is allowed to purchase products from a supplier and resell the items at the Market.

Carrying of products not grown, produced, or assemble by the vendor is prohibited.

Products sold by weight must comply with the standards of the State of Illinois for sales by weight. All scales must be legal and certified prior to participation at the Market.

New growers must have a farm inspection prior to participation at the Market. Contact the Market Director for details.

Established growers may be audited, at no cost to the grower, on a rotating basis throughout the season. A current product list must be submitted by each vendor at the time of applying. Only items listed in the application and approved by the Market Director may be sold at Urbana's Market at the Square. Addition of products after the initial application must first be approved by Market Staff before they can be brought to Market. Market Staff has the right to have a vendor to remove any products that have not been approved if they are brought to the Market without prior approval.



REQUIRED CERTIFICATES, LICENSES & PERMITS (CONT.)



Meat and Poultry Producers are regulated by the IDOA, Bureau of Meat and Poultry Inspection, and USDA, Food Safety and Inspection Service. For information please visit www.agr.state.il.us.

Milk and Cheese Products must be processed in an IDPH-licensed facility. For specific information visit <http://www.idph.state.il.us/local/map.htm>.

An egg license issued by the IDOA is required for anyone who transports and sells eggs anywhere except on the farm where the eggs were produced.

Seafood vendors must provide a commercial fishing license.

Prepared/processed food items must comply with appropriate local, state, and federal health regulations.

A Cottage Food Operator is a business person who produces or packages non-potentially hazardous food in a kitchen at their residence for direct sale at a farmers market. Visit the website for the Illinois Stewardship Alliance to access their Cottage Food Guide that describes allowed products and criteria necessary to qualify as a cottage food operation.

Cottage Food Operators need to register with the Champaign-Urbana Public Health District, Environmental Health Division if based in Champaign County. Non-resident Cottage Food Operators must provide proof of registration in their county of residence.

Value Added Food Vendors must provide all local and state licensing, certificates, and permits required to sell value added products. Value added food products include: Canned goods, dried products, fermented products, fruit butters, jellies and jams, herb vinegars, garlic-in-oil and other flavored oils.

Value Added, Cottage Food, and Bakers must comply with local, state, and federal labeling requirements for product ingredients and allergens. Failure to do so may result in suspension from the Market until labeling standards are met.



REQUIRED CERTIFICATES, LICENSES & PERMITS (CONT.)

Mobile Food Vendors must provide any licenses that may be required by the city/state/county where they will be preparing food on-site. Mobile Food Vendors are responsible for remittance of local food and beverage taxes due the City of Urbana.

Mobile Food Vendors may be given an allowance by the Market Director to sell beverages (such as soda). Approval must be granted prior to selling these types of beverages.

Urbana's Market at the Square allows for the packaged sale of wine, beer, and spirits. All products must be made, processed, and bottled in Illinois. The winemaker, distiller, or brewer must provide an Illinois State license to produce wine, beer, and/or spirits, and engage in packaged retail sales. In addition to the Illinois licenses, a City of Urbana Class F liquor license is required. To obtain an Urbana liquor license, please call the Mayor's office at 217/384-2456.

Pet food makers are required to have a license from the Illinois Department of Agriculture.

No vendor may offer items (labeled or unlabeled) as "pet food", "treats", or "snacks" without a license from the Illinois Department of Agriculture. All items for consumption by cats or dogs require a license and registration of each product with the Illinois Department of Agriculture.

Mushrooms that are commercially-raised must have documentation detailing their source. "Wild mushrooms" shall not be offered for sale.

Herbs that are chopped, blended, packaged, or otherwise processed must be prepared in an inspected facility. Dry herbs, dry herb blends, or dry tea blends are allowed under the Cottage Food Act if they are intended for direct to consumer sale. You must be registered as a Cottage Food Vendor with your local Health Dept.

Pasta Maker must provide certificate for approved processing facility.

Honey from a producer selling more than 500 gallons must be extracted and bottled in an inspected facility.

Maple Syrup must originate from an inspected facility.

Community Groups MAY NOT sell products or offer services while at Market. Groups wishing to sell items for a fund-raiser may do so ONLY with advanced approval by the Market Director. If allowing groups to sell items for a fund-raiser becomes competitive with the vendors sales, the Market Director retains the right, at any time, to prohibit all fundraising in by Community Groups.



GENERAL APPLICATION ACCEPTANCE - LISTED IN ORDER OF PRIORITY



Agriculture

Farmers and growers who bring product to market must be 100% grown and harvested on farmland in Illinois that they own and/or operate

Farmers and growers have priority to space at the Market

Farmers who use environmentally responsible and sustainable methods also have priority

Product Quality

Consistently high product quality

Clean and attractive displays

Visible signage and transparent product labeling

Product Balancing

Products that are unique or unusual

Products not already represented in the market

Product not readily available through national distribution channels

Duplicate products MAY be denied entry

Priority will be given to value added and mobile food vendors that source local ingredients, especially from growers and producers at the Market at the Square

Conduct, Compliance & Customer Service

History of compliance with federal, state, local regulations, and market rules

Positive vendor conduct toward customers, fellow vendors, market staff and volunteers

Courteous, strong customer service and knowledgeable staff

Timely submission of application, licenses, and other market correspondence

Billing and payment history

Record as a Previous Market Vendor

Vendors attending the Market for the entire season

History of compliance with market rules

Attendance record

Number of years vendor has sold at Urbana's Market at the Square

MARKET OPERATIONS

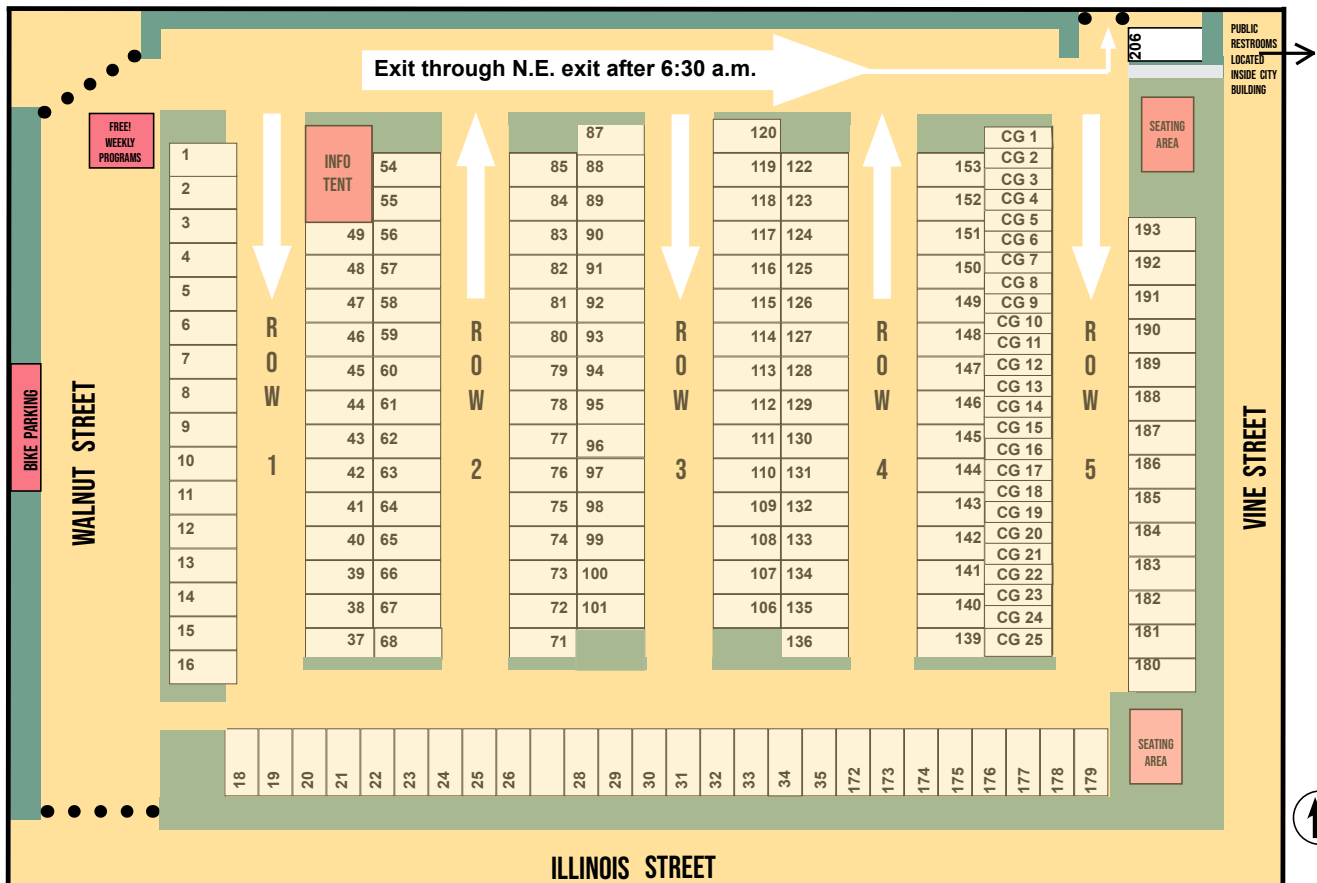
ARRIVAL & SET-UP: Please arrive **NO LATER THAN 6:30 a.m.** At that time Walnut St. will close to traffic. After 6:30 a.m. vendors will not be permitted to enter with their vehicle but may park and walk their booth materials into the Market. **All vehicles must clear the Market by 6:45 a.m. Vehicular traffic is prohibited inside the Market from 7:00 a.m. to 12 p.m.**

SET-UP TIME: Vendors and Community Groups arriving after 7 a.m. may be reassigned to a different location or lose their space for that Market day.

MOVING VEHICLES: **Moving vehicles are prohibited within the Market between 7:00 a.m. - 12 p.m.** Vendors, Community Groups, or their representatives violating this rule will be suspended for their next two Market days with a forfeit of fees. A second violation will result in suspension from the Market for the remainder of the season with a loss of all fees paid. In the event of an emergency please notify Market Staff so we may ensure a safe path to the nearest exit.

TRAFFIC CONTROL: There are big arrows painted on the parking lot rows, please follow them when navigating the Market. Please use the N.E. exit to leave the Market whenever possible unless the size of your vehicle prevents doing so. Keep in mind that rows need to be kept passable during setup and breakdown, please pull your vehicle over to the side to unload. Prepack your materials before pulling in to load up at the end of the day.

ABSENCES: Vendors absent for two or more reserved Market days without providing 24 hours advance notice may forfeit the right to their current space assignments for the season. Urbana's Market at the Square is a rain or shine market and vendors are financially responsible for any dates reserved regardless of attendance. No refunds will be issued for missed dates.



MARKET OPERATIONS (CONT.)

INFORMATION BOOTH: The City Of Urbana's booth is located at the northwest corner of the Market. The booth is set-up and operated by Market Staff from 6:30 a.m. to 12:00 p.m. SNAP transactions are conducted at the booth from 7 a.m. - 11:50 a.m.

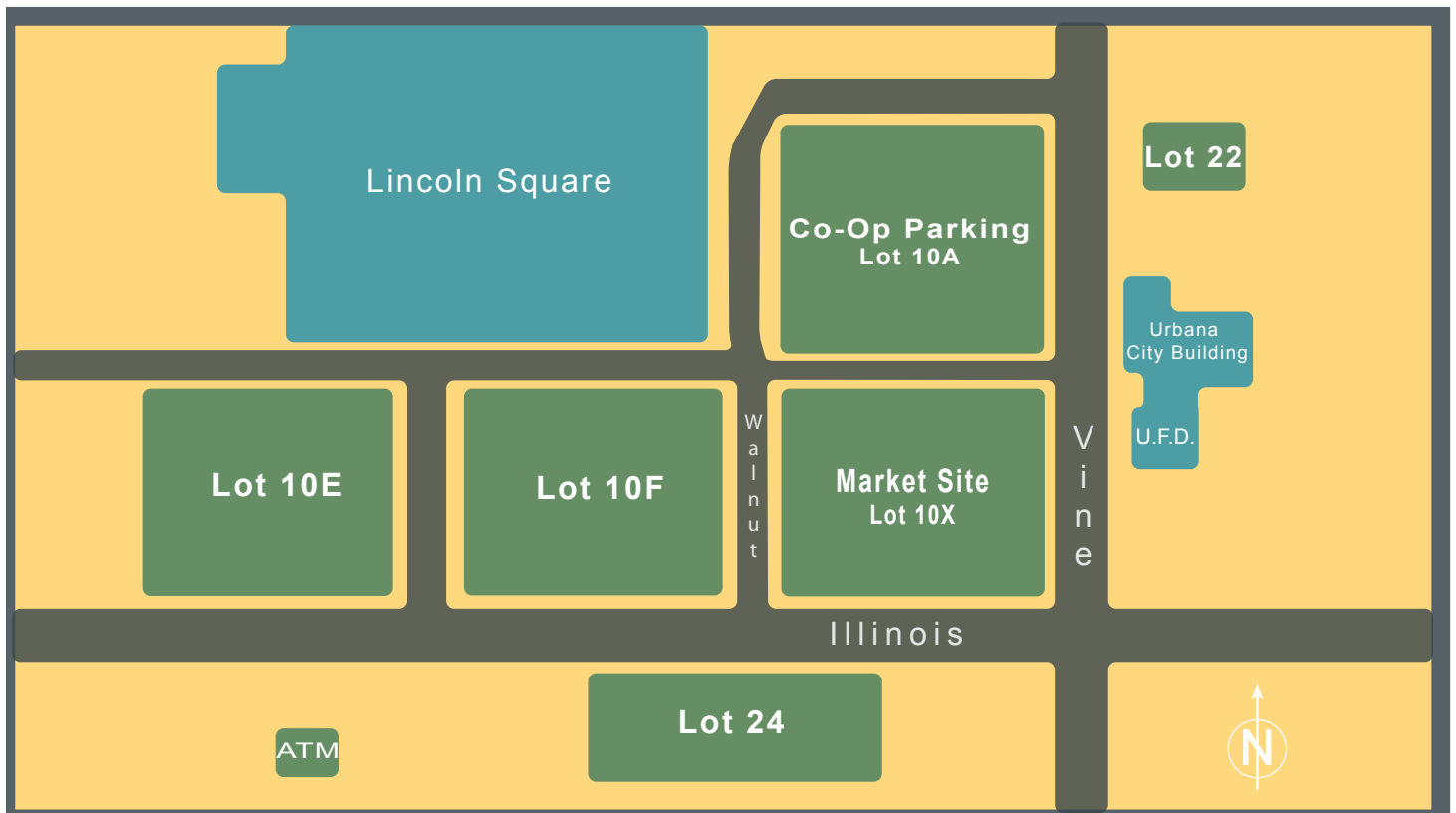
SPACE ASSIGNMENTS: Space assignments are issued upon application approval. Spaces are located in Rows 1 through 5, and along Illinois Street at the south end (South Row) of the Market. The Market Director reserves the right to adjust space assignments at any time for any reason. Daily drop in vendors should confirm their space assignment on Fridays by 3 p.m..

Vendors are not allowed to change locations without the permission of Market Staff. Shared spaces are not allowed. Vendors are not allowed to sublet their spaces to a third party. All space assignments will be made by Market Staff.

VENDOR SPACE DIMENSIONS: Vendor spaces are approximately 10 feet wide by 16 feet deep. Vendors may use 10 x 10 tents, but should be aware of their neighbors and shift as needed. If a vendor wishes to keep their vehicle within the Market they must rent two consecutive spaces or have the advance approval of the Market Director prior to parking the vehicle within the market area. Vehicles should be parked parallel to the curb.

COMMUNITY GROUP SPACE DIMENSIONS: Community Group (CG) spaces located in Row 5 are approximately 6 feet wide by 14 feet deep and can accommodate a 6 foot table. Use of a tent requires the purchase of two CG spaces.

PARKING: Parking for Vendors and their employees is in Lot 24 (across Illinois Street to the south of the Market site) and Lot 10E to the west of the Market. Parking is also available in Lot 22, across Vine St. north of the City Building. Please be sure you and your staff use these lots for parking. Vendor parking in patron spaces in Lots 10F and 10A is prohibited. Please notify your staff of this policy as you are responsible for their actions. Repeat offense may lead to suspension from the Market.



MARKET OPERATIONS (CONT.)

SPACE DETAILS: All tents must be set-up perpendicular to the curb, spaced according to the spray painted chickens on top of the curb. Booth space frontage should be consistently lined up with neighboring vendors along the row. Aisles must be kept clear for patrons and emergency access.



TENTS (not required but highly recommended): **Vendors using tents or umbrellas are required to have weights attached at all times regardless of weather.** All tents and canopies must be weighted down with at least **30 pounds per leg**. Tents with walls will require additional weight. Market Staff may require a tent to be removed if not properly weighted. Any tent witnessed “flying” during Market hours will result in a one week suspension. A successive incident will result in suspension for the season with forfeiture of all fees paid.

SIGNAGE: Urbana’s Market at the Square requires that all participants must prominently display signage noting their business/organization name and, for growers, their product origin. We suggest signage be at least 11”x17” in size. Signage is important not only for promotional purposes but for tracking vendor attendance and location. Please keep signage out of pedestrian walkways.

BOOTH MATERIALS: Tables, chairs, tents, and other booth infrastructure must be supplied by the vendor. Urbana’s Market at the Square does not provide and is not responsible for the set-up of any tables, tents, or chairs for vendors or community groups.

TEAR DOWN: Vehicles will be allowed to drive into the Market after 12 p.m. but only after the safety barricades at the Market entrances/exits have been removed by Market Staff. On occasion the barricades may be held for a few minutes if there are too many shoppers still present within the Market. **Vendors, or their staff, removing barricades and entering the Market will be suspended for two weeks with a forfeiture of fees.**

EARLY DEPARTURE: Anyone wishing to leave the Market prior to 12 p.m. must walk their items out of the Market. Please do not bring your vehicle into the Market until your booth is broken down and ready to load up.

VENDOR EMPLOYEES/STAFF: Vendors and community groups are responsible for the actions of their employees at the Market and their compliance with Market regulations. Vendors and organizations are responsible for insuring that their staff do not park in spaces reserved for Market patrons.

LIABILITY: The vendor is liable for any incidents, accidents, or injuries resulting during setup, tear-down, and during the hours of operation at the Market.

MARKET OPERATIONS (CONT.)

ELECTRICITY: Electricity is available on a limited basis in specific areas of the Market. Vendors who would like to use electricity must obtain approval from the Market Director in advance. Electricity will be charged \$5 per plug per week of use. Cords must be tightly and safely secured to the ground using 4" wide tunnel tape or plastic cord covers provided by the vendor. Duct tape and/or rubber matting will be allowed ONLY with the Market Director's approval. Cords must be kept clear from any aisle or walkable areas.

GENERATORS: Vendors using generators will be placed on the outside perimeters of the Market. Generators must be kept to minimum noise level, with deflectors/enclosures used as needed. Generators are required to exhaust to the outside of the Market and not into the lanes where patrons walk.

WASTE DISPOSAL:

Mobile food vendors must provide at least one trash barrel and are responsible for taking that barrel and its contents with them for disposal.

Before leaving the Market area, all participants must take all leftovers and waste with them.

Discarded boxes must be taken with the vendor. Boxes and oversized items may be deposited in the appropriate dumpsters behind the City building at 400 S. Vine Street (directly east of the Market site).

Please DO NOT USE THE DUMPSTERS located in the loading dock of Common Ground Food Co-op. Any vendor caught leaving trash in the Market area or Co-op dumpster will receive a \$50 fine for the infraction. Three infractions will result in suspension from the Market.

RESTROOMS: Public restrooms are located in the City of Urbana building across Vine Street from the Market. Doors to the City building open at 6:30 a.m.

ATM: The nearest ATM is currently located at the PNC Bank across Illinois St. (to the south and approximately 1 block west of the Market). The Common Ground Co-op now offers cash back on purchases.

NO INTERFERENCE: Vendors and community groups shall not interfere with pedestrian traffic to, from, or within the Market, nor shall a vendor interfere with the business of other vendors.

NO HAWKING AND OTHER DISRUPTIVE BEHAVIOR: Vendors shall refrain from disorderly, impolite, or disruptive activities. Hawking of wares is prohibited. Use of sound-amplifying or sound-producing equipment within vendor space is prohibited without prior approval by the Market Director.

NO SMOKING: The emitting, exhaling the fumes of, the carrying of, or holding of a lighted pipe, cigar, cigarette, e-cigarette, vaping, or any other smoking product or equipment used to burn any tobacco products, marijuana, plant, or any other combustible substance is prohibited inside the perimeter of the Market. Any violation of this policy may result in eviction from the Market at the discretion of the Market Director or their designee.

NO ANIMALS: For the safety of our patrons, dogs and other animals are not permitted within Lot 10X at the Market. Service Dogs are allowed and must be leashed per City of Urbana ordinance. Subject to Market Director approval, animal rescue community groups are permitted to bring animals to their assigned group space in row 5 of the Market.

EMERGENCY PROTOCOL

The Market does not have a speaker system. Open communication with Market Staff regarding any potential emergency situation is necessary. Please call 9-1-1 if an emergency situation is taking place then notify Market Staff. Here are some examples of an emergency situation:

- Explosion or an accident involving multiple victims and there is potential danger to the public
- A firearm(s) being discharged
- A suspicious package is found
- Fire that is not under control
- There is a chemical spill with fire or fumes
- Severe weather is imminent (i.e. tornado)

Our evacuation plan at Urbana's Market at the Square in case of an emergency is the following:

Remain calm.

EVERYONE must immediately evacuate the Market site through the nearest exit/gateway.

In the event of severe weather (lightning, hail, tornado) please evacuate the Market and go inside Lincoln Square Mall or the Urbana City Building. Market Staff will assist in directing individuals indoors. This is not to set-up booths to conduct sales during inclement weather. This is only to act as protection from severe weather.

Do not return to the Market site until directed by Market Staff or public safety officials.

Some weather events (aside from rain) may not be severe enough to evacuate or cancel the Market but should you feel your personal safety is in jeopardy you have two options:

Leave your stall and wait out the weather event in the Urbana City Building, Lincoln Square, or your vehicle until such time you feel safe returning.

Pack up your materials and go home.

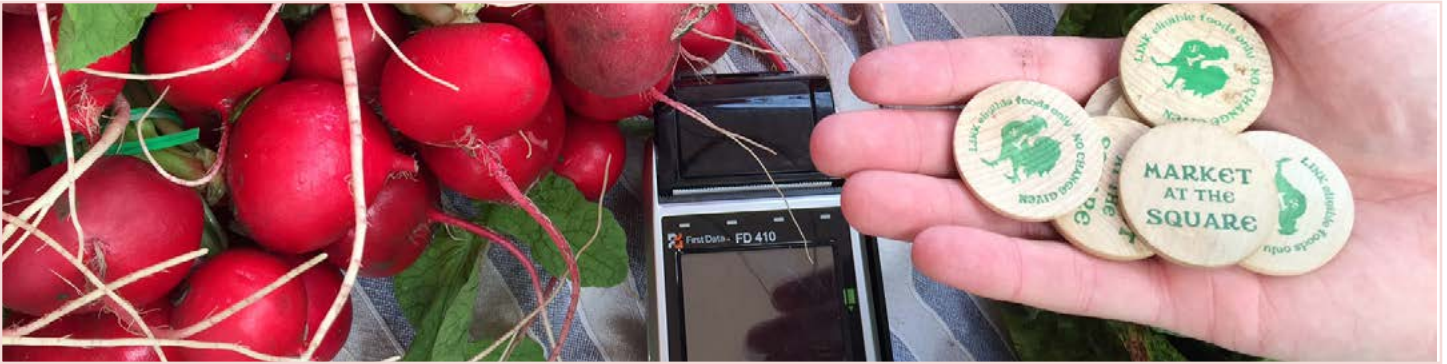
In either case you will need to notify Market Staff of your intentions. If you desire to leave the Market you will need to pack up your materials prior to pulling your vehicle into the Market area. Staff will direct you on which entrance to use and will escort your vehicle to your stall. Once loaded and ready to go staff will escort you to the nearest exit. There will be no refund of fees.

HOLD HARMLESS AND IDEMNIFICATION

Market at the Square is an arrangement whereby space at the Market is leased by the City of Urbana to vendors who are sole proprietors, partnerships, or independent entities not connected with the City of Urbana or Lincoln Square Village (or its owners, agents, employees, and management).

All vendors agree to hold harmless and indemnify the City of Urbana, the owner of Lincoln Square Village, and agents, representatives and employees of those organizations, from any and all responsibilities, losses of income, claims, damages, lawsuits, reasonable attorney fees, costs, expenses or judgments incurred by, or resulting from, the enforcement of any rules or from the sale or consumption of goods sold by the vendors at the Market.

SNAP/EBT AT URBANA'S MARKET AT THE SQUARE



The United States Department of Agriculture (USDA) has made it a priority to expand access to fresh fruits, vegetables, and other healthy foods for Supplemental Assistance Nutrition Program (SNAP) participants.

In Illinois, SNAP benefits are loaded onto a card called LINK. Urbana's Market at the Square is proud to provide a program that allows SNAP participants to use their benefits on healthy, locally-grown produce and SNAP-eligible products at the market. Market Staff provide wooden tokens to use same as cash at SNAP-eligible Market vendors. The tokens are legal tender for SNAP eligible purchases only and cannot be used for other purchases. The tokens come at no cost to customers.

The Market requires all vendors selling SNAP-eligible items participate in our SNAP program. All vendors, including those selling items not eligible for SNAP purchases, must be familiar with this program and comply with the basics of this program. To ensure consistency and compliance with regulations, vendors participating in Urbana's Market at the Square must certify in the vendor application that they are aware of and agree to the rules of this program.

All SNAP-eligible vendors will receive a packet of information that includes a detailed overview of our SNAP program, details on how to account for and reconcile wooden tokens, the reimbursement process, and more.

Vendors will be provided with a "We Accept LINK Tokens" sign, which must be displayed at their booth at all times. If any of these documents or signs are misplaced please let Market Staff know right away and they'll provide duplicates.

Our SNAP program is a very important part of our farmers market and we are dedicated to providing this opportunity to the community. Please let Market Staff know if you have any questions.

A collection of six wooden SNAP tokens. The designs include: a purple pepper with a dollar sign, a green rooster, a purple grape cluster, a purple tree, the text 'Urbana's Market at the Square' with a rooster and stars, and a purple dollar sign.

SNAP TOKENS

Left: This is the current set of SNAP tokens that vendors should accept for eligible purchases at UMATS.

Two wooden SNAP tokens. One is engraved with 'MARKET AT THE SQUARE' and the other with a rooster and the text 'MARKET AT THE SQUARE - GOOD FOR ALL ITEMS'.

Credit/Debit tokens are no longer distributed. Credit/debit tokens in circulation are still valid and may be accepted.

CONDUCT

Market at the Square is a public market, and as such is a special event. A vendor may be prohibited from participating in the Market if the Market Director determines that a vendor does not meet the criteria of the Market as set forth in this handbook. In no event shall the approval or disapproval of an application be based upon the applicant's race, sex, color, religion, creed, national origin, physical or mental disability, age, sexual orientation, marital status, or any other protected status. Any behavior deemed by the Market Director to be disruptive in any way shall be cause for eviction of the vendor and possible legal action. Common courtesy and mutual respect are essential for a successful Market. No vendor shall use any action or language to insult another vendor, shopper, Market staff, or to intimidate a shopper into purchasing the product being sold. Any complaints regarding a vendor should be directed to the Market Director, who will investigate the complaint.

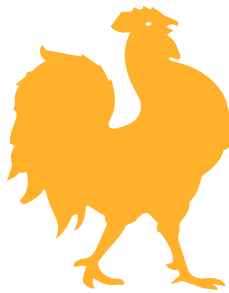
- 1st Offense/Complaint: Verbal Warning issued by the Market Director
- 2nd Offense/Complaint: Written Warning issued by the Market Director
- 3rd Offense/Complaint: Suspension of Market vendor privileges/cancellation of lease with vendor

It is the policy of the City of Urbana's Market at the Square to afford a marketplace that is free from harassment of a sexual or provocative nature. All vendors and staff shall project the necessary attitudes and behaviors to ensure that sexual harassment does not occur. The following acts are deemed to constitute sexual harassment:

- Unwanted physical contact or conduct of any kind, including sexual flirtations, touches, advances or propositions
- Verbal harassment of a sexual nature such as lewd comments, sexual jokes or references, offensive personal references, and/or false and malicious statements
- Demeaning, insulting, intimidating or sexually suggestive comments to or about an individual
- Display in the Market or vendor stall of demeaning, insulting, intimidating, or sexually suggestive objects, pictures, or photographs
- Demeaning, insulting, intimidating, or sexually suggestive written, recorded, or electronically transmitted messages
- Any other conduct or words that are deemed to effectively create a hostile work or shopping environment for any employees or patrons

If the Market Director believes that a violation of any criminal statute has occurred, the police shall be notified immediately. Upon a determination by the Market Director that a vendor has committed a violation of the sexual harassment policy articulated above, the Director shall have the authority to eject immediately said vendor from the Market for the remainder of the day, without refund for the day's vendor fees. If multiple incidents have occurred or in the event that the nature of the violation was deemed egregious or one that could present a threat of safety to either other vendors or patrons of the Market, a suspension from the Market for the remainder of the season or a permanent ban, with no refunding of vendor fees, from the Market may be imposed by the Market Director after consultation with the Legal Division of the City of Urbana. After such a determination, letters of appeal may be submitted to the Market Director for review in consultation with the Legal Division.





Market Coordinator: Bryan Heaton
City of Urbana, Community Development Services
400 South Vine Street Urbana, IL 61801
Phone: 217/384-2319
Email: urbanamarket@urbanaindinois.us

Website: urbanamarket.org
Facebook: [/urbanamarket](https://www.facebook.com/urbanamarket)
Twitter: [@urbanamarket](https://twitter.com/urbanamarket)
Instagram: [@urbanamarket](https://www.instagram.com/urbanamarket)

Every Saturday from May - October | 7 a.m. to 12 p.m. | RAIN or SHINE.

The Market at the Square takes place in the City of Urbana parking Lot 10X located at the corner of Illinois and Vine Streets in downtown Urbana.